



# Entry-level Cyber Security Analyst Skill Development

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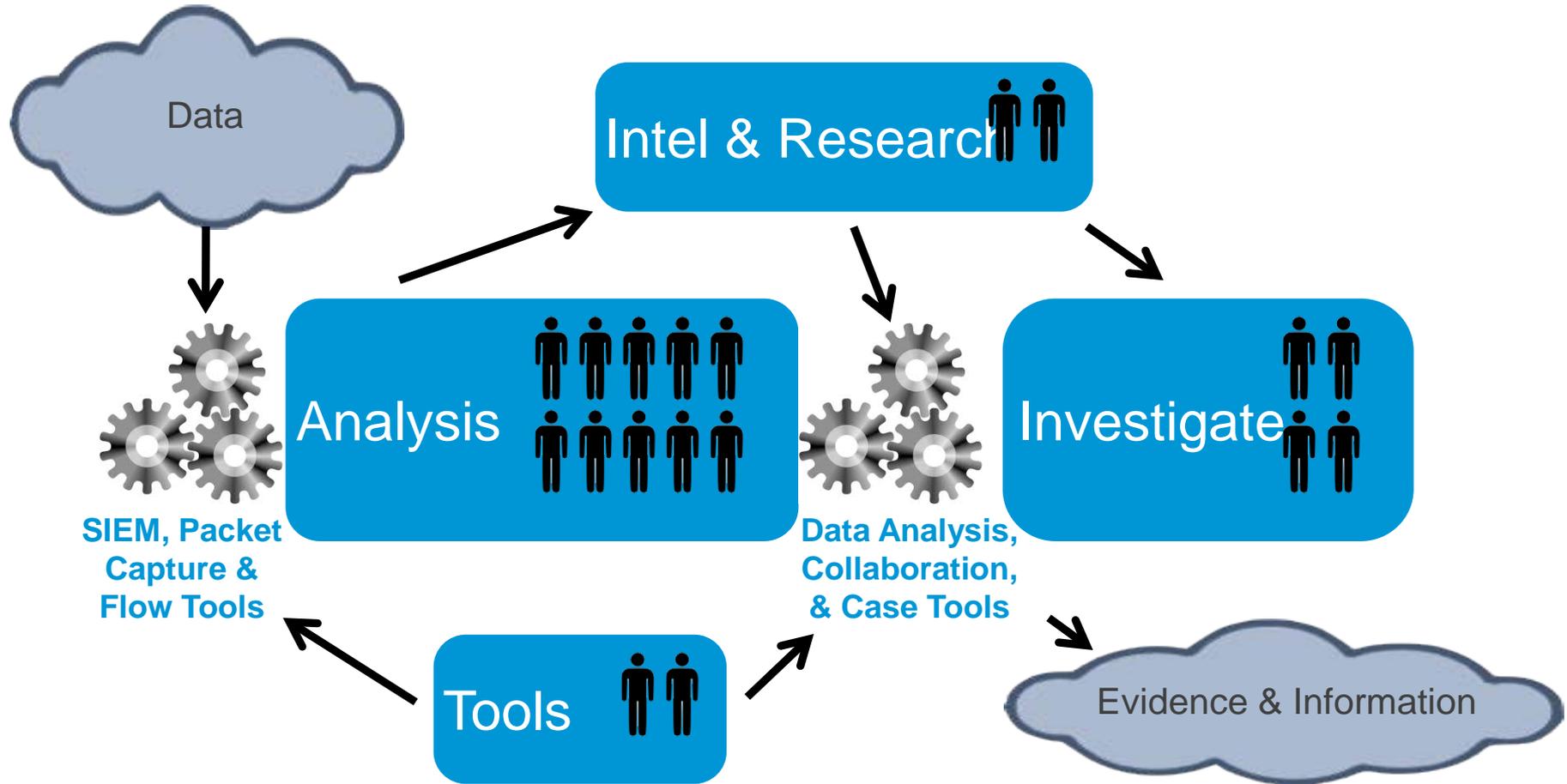
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# Overview

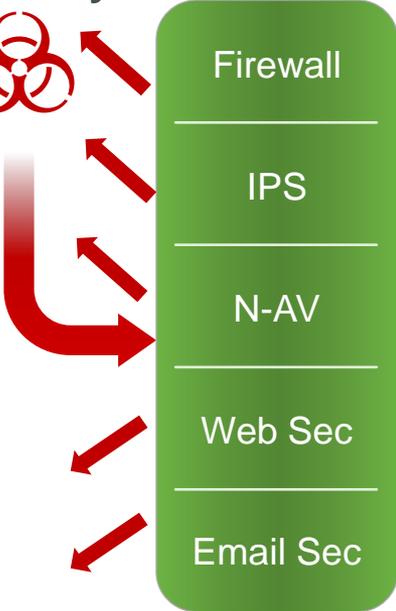
- Security Analyst Challenge
- Security Analyst skill Development
  - Competency areas
  - Facilitation of Knowledge
- Complex job of a Security Analyst
  - Tools used by Security Investigators
- Course development process
- Lab infrastructure
- Lessons Learned

# IAT Roles & Relationships

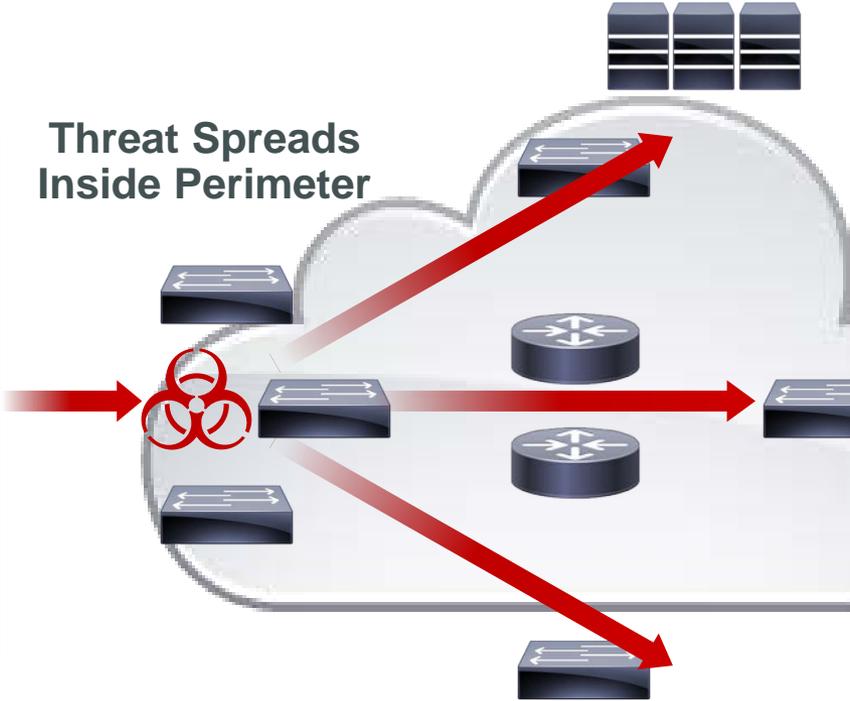


# Security Analyst Challenge

Customized Threat Bypasses Security Gateways



Threat Spreads Inside Perimeter



Customized Threat Enters from Inside



Threat Spreads to Devices



Perimeter security stops many threats but sophisticated Cyber threats evade existing security constructs

Fingerprints of threats are often found in network fabric

# Security Analyst Skills

- What Skills to Develop?

Major areas of competency

- Understanding security policy
- Data & Traffic Analysis
- Identifying Security Events → How & when to alarm
- Incident Response

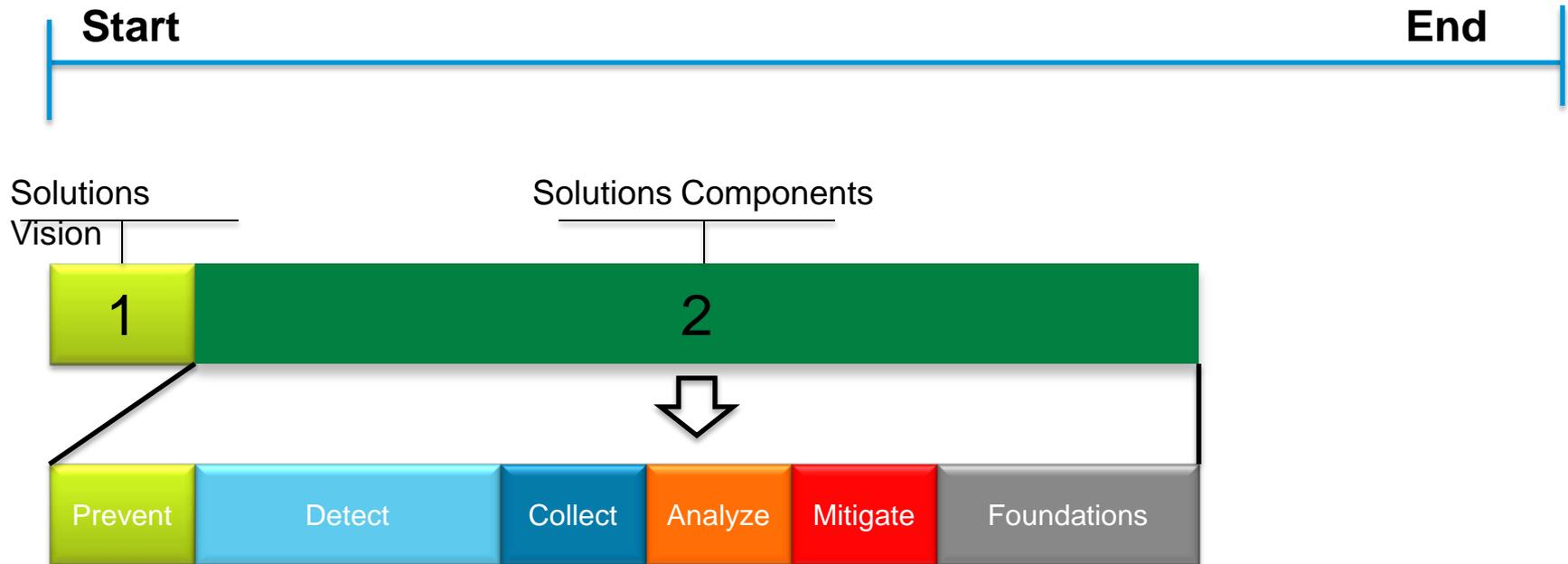
- Foundation/Background

- Network infrastructure knowledge
- Diverse device configuration ability
- Security configuration knowledge
- Data management & teamwork

- Challenge is Arming Security Investigators

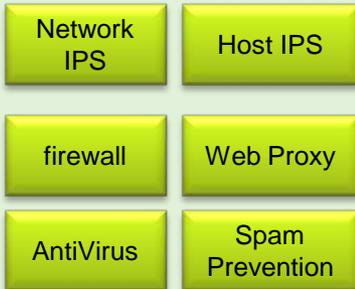
- Not tied to a product or solution
- Complex knowledge – Not one specific process is correct or product solution
- Diverse set of skills are needed

# Security Investigation Process



# Functional Model for Security Analyst

## Prevent



## Detect



## Collect



## Analyze



## Mitigate



## Foundation



# Example: SIEM tool identifying a Worm

Start Active Time	Alarm	Source	Details
Feb 1, 2012 8:39:30 PM (12 days 19 hours 27 minutes ago)	Worm Propagation	10.40.10.254	Worm propagated from Source Host using ms-rpc (135/tcp) (Double-click for details)
Feb 1, 2012 7:40:00 PM (12 days 20 hours 26 minutes ago)	New Flows Initiated	10.40.10.254	Observed 1.07k flows. Policy maximum allows up to 1k flows.
Feb 1, 2012 7:39:30 PM (12 days 20 hours 27 minutes ago)	Worm Propagation	10.40.10.254	Worm propagated from Source Host using ms-rpc (135/tcp) (Double-click for details)
Feb 1, 2012 6:40:00 PM (12 days 21 hours 26 minutes ago)	New Flows Initiated	10.40.10.254	Observed 1.12k flows. Policy maximum allows up to 1k flows.
Feb 1, 2012 6:39:30 PM (12 days 21 hours 27 minutes ago)	Worm Propagation	10.40.10.254	Worm propagated from Source Host using ms-rpc (135/tcp) (Double-click for details)
Feb 1, 2012 5:40:00 PM (12 days 22 hours 26 minutes ago)	New Flows Initiated	10.40.10.254	Observed 1.04k flows. Policy maximum allows up to 1k flows.

IP Address

Alarm indicating this host touched another host which then began exhibiting the same suspicious behavior

Suspicious activity that triggered the alarm

# Goal – Train IAT & Security Analysts

- IAT – Information Assurance Technicians
  - Also known as Network & Security Analysts
  - Assess the state of the network based on established policies
  - Work in Network & Security Planning, Operations, Audit, and IRTs
- These are not entry level positions
  - Requires base knowledge of network and computer operations
  - Launching pad to many roles in IT
  - IT need in .mil, .gov, & .com environments
- The Challenge of being a Vendor & Practitioner
  - Cisco develops and sells routers, switches, & network equipment
  - Cisco has well established IT, NOC, SOC, PSIRT, & CSIRT

# Complex Threat Puzzle



Use Netflow data to extend visibility to the Access Layer

Reputation?



Device?



User?



Posture?



Events?



Unite Flow data with identity, reputation, application for context

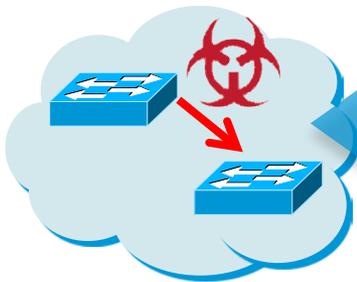


Network switches as enforcement points for increased control

# Example of a Complex Threat Visibility Concept

## Leveraging Netflow to investigate a potential IT policy violation

Attack bypasses perimeter and traverses network



Netflow at the access layer provides greater granularity

**ACTIVE FLOWS: 23,892**  
**SRC/65.32.7.45**  
DST/171.54.9.2/US : HTTP  
DST/34.1.5.78/China : HTTPS  
**DST/165.1.4.9/Uzbekistan : FTP**  
DST/123.21.2.5/US : AIM  
DST/91.25.1.1/US : FACEBOOK

Cisco Threat Context Grid – Automating Context Collection

**SRC/65.32.7.45**  
DST/165.1.4.9/Uzbekistan : FTP  
**Context:**  
User /ORG = Pat Smith, R&D  
Client = Dell XYZ100  
DST = Poor Reputation



The need for visibility could/should drive information sharing!

# Key Challenges: Complex Threat Visibility

- **Breached but How, Where and Who?**

- Often very difficult to find

- High value assets – major consequences

- Network flow analysis is central to this process—throughout the network

- **Context is Critical**

- No single system provides all data to decipher an attack

- Related threats, identity, reputation, vulnerability, device type...

- **Disparate Data Sources, Manual Assembly**

- Analysts collect and assemble contextual information from a variety of systems

- Requires expensive analysts—round-the-clock coverage

# What did Cisco Learn?

- Complex problem
- Sources of Data and Baseline
- Deep Packet Analysis needed
- Levels of Skill – Associate vs. Professional
- Log Analysis with correlation
- Where on the network to Monitor? (Key)
- Operational Process tied into Monitoring
- Incident classifying



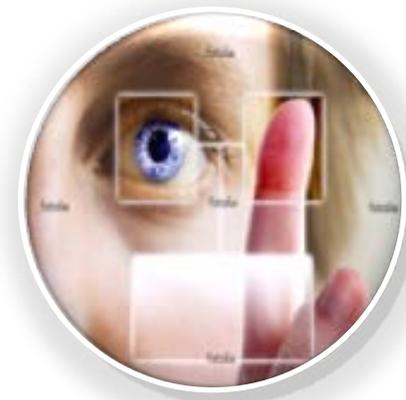
# What did Cisco Learn? – continued

- Investigating Security Incidents
  - Structure, process, and tools
- Necessary tools
  - Packet analysis, SIEM, Flow Analysis
  - Collaboration & Teaming
  - Mix of COTS & Open Source
- Mentoring during the Learning process
  - Using PCAP files with known complex threats
  - Netflow outputs tied to investigations
  - Historical threat signatures and packet payloads to develop individual capabilities



# Conclusion

- Security Analyst competency areas - Key
- Skillset complexity (Where to Look)
- Course Development Process
- Labs – Build skills with a mix of COTS and open source tools
- Lessons Learned



Questions/Discussion?

Thank You

